THIS DOCUMENT IS IMPORTANT AND REQUIRES YOUR IMMEDIATE ATTENTION.

If you are in any doubt as to what action you should take, you are recommended to seek your own financial advice from your stockbroker or other independent adviser authorised under the Financial Services and Markets Act 2000.

If you have sold or transferred all of your shares in Fulcrum Utility Services Limited, please forward this document, together with the accompanying documents, as soon as possible either to the purchaser or transferee or to the person who arranged the sale or transfer so they can pass these documents to the person who now holds the shares.

FULCRUM UTILITY SERVICES LIMITED

(Incorporated in the Cayman Islands under the Companies Law (2011 Revision) with registered number 234240)

Notice of Annual General Meeting

Notice of an annual general meeting to be held at the offices of Mayer Brown International LLP at 2.00 p.m. on 25 September 2012 is set out on pages 7 to 11 of this document. The action to be taken in respect of the Annual General Meeting is set out at page 6 of this document.

If you are a Shareholder, a Form of Proxy for use at the Annual General Meeting is enclosed. Whether or not you plan to attend the Annual General Meeting, please complete and sign the Form of Proxy and return it to the Company's Registrars, Capita Registrars, The Registry, 34 Beckenham Road, Beckenham, Kent BR3 4TU as soon as possible and in any event so that it is received by the Registrars by no later than 2.00 p.m. on Sunday 23 September 2012 (being 48 hours prior to the Annual General Meeting). The completion and return of the Form of Proxy will not prevent you from attending and voting in person at the Annual General Meeting, or any adjournment thereof, should you wish to do so.

If you are a holder of Depository Interests, a Form of Direction for use at the Annual General Meeting is enclosed. Whether or not you plan to attend the Annual General Meeting, please complete and sign the Form of Direction and return it to the Company's Depository, Capita Registrars, 34 Beckenham Road, Beckenham, Kent, BR3 4TU as soon as possible and in any event so that it is received by the Depository by no later than 2.00 p.m. on Saturday 22 September 2012 (being 72 hours prior to the Annual General Meeting).

CREST members may use the CREST appointment service to submit the Form of Direction which should be submitted to Capita Registrars (RA10) using the procedures described in the CREST manual.

On receipt of the Form of Direction, the Company's Depository, Capita Registrars, will vote at the Annual General Meeting (either in person or by proxy) on the behalf of the holders of Depository Interests, as director by the Depository Interest holder in the Form of Direction.

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DEFINITIONS

The following definitions apply throughout this document, unless the context requires otherwise:

"Annual General Meeting"	the annual general meeting of the Company to be held at 2:00 p.m. on Tuesday 25 September 2012 at the offices of Mayer Brown International LLP, 201 Bishopsgate, London, EC2M 3AF, notice of which is set out at the end of this document;
"Articles of Association"	The articles of association of the Company from time to time;
"Auditors"	the auditors of the Company from time to time;
"2012 Annual Report"	the report and accounts of the Company for the period from 1 April 2011 to 31 March 2012, which includes the Directors' report, the Auditors report and the Directors' remuneration report;
"Board"	the board of directors of the Company from time to time;
"Company"	Fulcrum Utility Services Limited, a company incorporated in the Cayman Islands under the Companies Law (2011 Revision) with registered number 234240;
"Depository"	Capita IRG Trustees Limited, a company incorporated in England and Wales;
"Depository Interests"	the dematerialised depository interests of the Company created pursuant to and issued on the terms of the deed poll dated 18 December 2009 between the Depository and the Company;
"Directors"	the directors of the Company from time to time, each a "Director";
"Form of Direction"	the form of direction to be used by Depository Interest holders in respect of the Annual General Meeting;
"Form of Proxy"	the form of proxy to be used by Shareholders in respect of the Annual General Meeting;
"Notice of Annual General Meeting"	the notice convening the Annual General Meeting, set out on pages 7 to 11 of this document;
"Registrar"	Capita Registrars (Guernsey) Limited, a company incorporated in Guernsey; and
"Shareholder"	the holders of ordinary shares of the Company from time to time, each being a "Shareholder".

PART I

LETTER FROM THE CHAIRMAN OF FULCRUM UTILITY SERVICES LIMITED FULCRUM UTILITY SERVICES LIMITED

(Incorporated in the Cayman Islands under the Companies Law (2011 Revision) with registered number 234240)

Directors:	Registered Office:
Philip Holder (Chairman) John Spellman (Chief Executive Officer) Marcus Green (Chief Financial Officer) Mark Watts (Non-executive Director)	PO Box 309 Ugland House Grand Cayman KY1-1 104
Stephen Gutteridge (Non-executive Director)	Cayman Islands

To the Shareholders and holders of depository interests of Fulcrum Utility Services Limited

13 August 2012

Dear Shareholder/ Depository Interest Holder

Annual General Meeting

1. Introduction

I am pleased to be writing to you with details of the business to be transacted at the Annual General Meeting of the Company (as set out in paragraph 2 below) which will be held at 2.00 p.m. on Tuesday 25 September 2012 at the offices of Mayer Brown International LLP, 201 Bishopsgate, London, EC2M 3AF. The Notice of Annual General Meeting is set out at pages 7 to 11, at the end of this letter.

A copy of the 2012 Annual Report is enclosed with this document.

2. Summary of the resolutions to be proposed at the Annual General Meeting

Set out below is an explanation of the resolutions that are to be proposed at the Annual General Meeting. As ordinary business, resolutions 1 to 6 are proposed as ordinary resolutions and as special business, resolution 7 is proposed as an ordinary resolution and resolution 8 is proposed as a special resolution.

- (a) Resolution 1: Approval of 2012 Annual Report

 The Directors must present the 2012 Annual Report to Shareholders at the Annual General Meeting.

 Resolution 1 approves the 2012 Annual Report.
- (b) Resolution 2: Directors' Remuneration Report

 The Directors must present the Directors' remuneration report, which is contained in the 2012

 Annual Report, to Shareholders. Resolution 2 approves the Directors' Remuneration Report.

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(c) Resolutions 3 and 4: Appointment and remuneration of Auditors

The Company is required to appoint Auditors at every annual general meeting at which accounts are presented to Shareholders. The Directors have reviewed the Company's Auditors and, after a competitive tender process, have decided to change its Auditors. PricewaterhouseCoopers LLP will resign as Auditors following completion of the audit for the year ended 31 March 2012 and the Directors wish to thank them for their support over the past three years. Resolution 3 approves the appointment of KPMG Audit PLC as Auditors and Resolution 4 authorises the Directors to negotiate and agree the remuneration and payment of the Auditors.

(d) Resolutions 5 and 6: Retirement by rotation and re-election of Directors

The Articles of Association require that at the Annual General Meeting, at least one-third of the
Directors should retire by rotation each year. Accordingly, John Spellman and Stephen Gutteridge
will retire this year and each such Director will offer himself for re-election.

Following formal performance evaluation, the Board has determined that each of the retiring Directors' performance continues to be effective and each of the retiring Directors continues to demonstrate commitment to his role. Resolutions 5 and 6 approve the re-election of the retiring Directors.

(e) Resolution 7: Authority to allot shares

Under the Articles of Association, the Directors may not allot Equity Securities (as defined in the Articles of Association) unless they have been authorised to do so by an ordinary resolution of the Company, and that authority must state the maximum amount of equity securities that may be allotted and the date on which the authorisation shall expire, which must not be more than five years from the date on which the resolution granting the authority is passed. The general authority granted to the Directors at the last general meeting of the Company (held on 22 September 2011) has now expired. The authority granted to Directors to allot up to a maximum nominal amount equal to 20 per cent. of the fully diluted issued share capital of the Company from time to time in order to allot equity securities in respect of the Marwyn Participation Option and the Management Participation Shares (as such terms are defined in the Articles of Association) is still effective as this authority expires five years from the date that resolution was passed.

Resolution 7 authorises the Directors to allot equity securities as follows:

- (i) any allotment in connection with a rights issue; and
- (ii) up to an aggregate nominal amount of £51,436 (being an amount equal to one third of the issued ordinary share capital of the Company at the date of this letter);

The authority granted by this resolution will expire on the earlier of 25 February 2014 and the date of the next annual general meeting of the Company.

(f) Resolution 8: Authority to dis-apply pre-emption rights

Under article 5.5 of the Articles of Association, the Directors may not allot certain equity securities unless a pre-emptive offer is first made to Shareholders. The Directors can allot equity securities as if this article did not apply to such allotment if authorised to do so by special resolution of the Company, and that authority should state the maximum amount of equity securities that can be allotted under the authority and the date on which the authority expires, which is not to be more than five years from the date of the resolution granting the authority is passed. The

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general authority granted to the Directors at the last general meeting of the Company (held on 22 September 2011) has now expired. The authority granted to Directors to allot up to a maximum nominal amount equal to 20 per cent. of the fully diluted issued share capital of the Company from time in order to allot equity securities in respect of the Marwyn Participation Option and the Management Participation Shares as if article 5.5 of the Articles of Association does not apply, is still effective as this authority expires five years from the date that resolution was passed.

Resolution 8 authorises the Directors to allot equity securities for cash as if article 5.5 of the Articles of Association did not apply to:

- (i) any allotment in connection with a rights issue; and
- (ii) up to an aggregate nominal amount of £15,430 (being an amount equal to approximately 10% of the issued ordinary share capital of the Company at the date of this letter).

The authority granted by this resolution will expire on the earlier of 25 February 2014 and the date of the next annual general meeting of the Company.

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At the annual general meeting of the Company (held on 22 September 2011), Shareholders granted the Directors authority to issue up to 5% of the issued ordinary share capital of the Company as if the pre-emption provisions in the Articles of Association did not apply. This year, the Directors are seeking to increase this authority to 10% of the issued ordinary share capital in order to provide the Directors with flexibility to issue ordinary shares in excess of those required to be issued under a new share option scheme which has been established since the date of the last general meeting. The new share option scheme has been established for the benefit of directors/employees and will, when the options under the scheme are fully vested, result in the issue of up to 6,350,000 ordinary shares (amounting to approximately 4.1% of the issued ordinary share capital of the Company).

3. Action to be taken at the Annual General Meeting

Shareholders will find enclosed a Form of Proxy for use at the Annual General Meeting. Holders of Depository Interests will find enclosed a Form of Direction.

Form of Proxy

For the Form of Proxy to be valid it must be completed and executed in accordance with the instructions printed on it and should be returned to the Registrar at Capita Registrars, Proxy Department, The Registry, 34 Beckenham Road, Beckenham, Kent, BR3 4TU as soon as possible and in any event so that it is received by the Registrars by no later than 2.00 p.m. on Sunday 23 September 2012 (being 48 hours prior to the Annual General Meeting). Completion and return of a Form of Proxy will not preclude a member from attending and voting in person at the Annual General Meeting.

Form of Direction

For the Form of Direction to be valid it must be completed and executed in accordance with the instructions printed on it and should be returned to the Depository at Capita Registrars, Proxy Department, The Registry, 34 Beckenham Road, Beckenham, Kent, BR3 4TU as soon as possible and in any event so that it is received by the Registrars no later than 2.00 p.m. on Saturday 22 September 2012 (being 72 hours prior to the Annual General Meeting).

CREST members may use the CREST electronic appointment service to submit the Form of Direction in respect of the Annual General Meeting. The Form of Direction should be submitted to Capita Registrars (RA10) using the procedures described in the CREST Manual. Further details are set out in note (h) to the Notice of Annual General Meeting.

On receipt of the Form of Direction, the Company's depository, Capita Registrars, will vote at the Annual General Meeting (either in person or by proxy) on the Depository Interest holder's behalf, as directed by the Depository Interest holder in the Form of Direction.

4. Recommendation

The Directors consider that all resolutions to be put to the Annual General Meeting are in the best interests of the Company and the members as a whole and are most likely to promote the success of the Company for the benefit of its members as a whole. Accordingly, the Directors unanimously recommend that Shareholders vote in favour of all the proposed resolutions, as the Directors intend to do in respect of their own beneficial shareholdings in the Company.

Yours sincerely Philip Holder Chairman

NOTICE OF ANNUAL GENERAL MEETING FULCRUM UTILITY SERVICES LIMITED

(Incorporated in the Cayman Islands under the Companies Law (2011 Revision) with registered number 234240)

NOTICE IS HEREBY GIVEN that the Annual General Meeting of Fulcrum Utility Services Limited (the "Company") will be held at the offices of Mayer Brown International LLP, 201 Bishopsgate, London, EC2M 3AF on Tuesday 25 September 2012 at 2.00p.m. for the following purposes:

ORDINARY RESOLUTIONS

As ordinary business, to consider and, if thought fit, pass Resolutions 1 to 6 (inclusive) as ordinary resolutions and, as special business to consider, and if thought fit, pass Resolution 7 as an ordinary resolution:

- 1. THAT, the financial statements of the Company for the period from 1 April 2011 to 31 March 2012 ("2012 Annual Report"), including the reports of the Company's auditors and directors contained in them, be and are now received and adopted.
- 2. THAT, the directors' remuneration report contained within the 2012 Annual Report be and is now adopted and approved.
- 3. That KPMG be and are are now appointed as auditors to the Company to hold office until the conclusion of the next annual general meeting of the Company.
- 4. THAT, the directors of the Company be and are now authorised to determine the remuneration of the auditors.
- 5. THAT, having retired by rotation under the articles of association of the Company (the "Articles") John Spellman be and is now re-elected as a director of the Company.
- 6. THAT, having retired by rotation under the Articles, Stephen Gutteridge be and is now re-elected as a director of the Company.

- 7. THAT, the directors of the Company be empowered to allot equity securities (within the meaning of the Articles) to such persons and at such times and on such terms as they think proper:
 - (a) in connection with a rights issue and so that for this purpose "rights issue" means an offer of equity securities open for acceptance for a period fixed by the directors to holders of equity securities on the register of members of the Company on a fixed record date in proportion to their respective holdings of such securities or in accordance with the rights attached to them but subject to such exclusions or other arrangements as the directors may deem necessary or expedient in relation to treasury shares, fractional entitlements or legal or practical problems under the laws of, or the requirements of any recognised regulatory body or any stock exchange in, any territory; and
 - (b) otherwise than pursuant to the authority contained in paragraph (a) above, up to a maximum aggregate nominal amount of £51,436,

provided that this authority shall expire, unless sooner revoked or altered by the Company in a general meeting, at the earlier of the conclusion of the next annual general meeting of the Company after the passing of this resolution and 25 February 2014 save that the Company may before that expiry make an offer or agreement which would or might require equity securities to be allotted after that expiry and the directors of the Company may allot equity securities in pursuance of that offer or agreement as if the authority conferred by this resolution had not expired.

SPECIAL RESOLUTION

As special business, to consider, and if thought fit, pass Resolution 8 as a special resolution:

- 8. That, subject to the passing of Resolution 7 above, the directors of the Company be empowered pursuant to article 5.8 of the Articles and in substitution for any previous power conferred on the directors pursuant to that article, to allot equity securities pursuant to the authority conferred by Resolution 7 above as if article 5.5 of the Articles did not apply to that allotment provided that this power shall be limited to the allotment of equity securities:
 - (a) in connection with a rights issue and so that for this purpose "rights issue" means an offer of equity securities open for acceptance for a period fixed by the directors to holders of equity securities on the register of members of the Company on a fixed record date in proportion to their respective holdings of such securities or in accordance with the rights attached to them but subject to such exclusions or other arrangements as the directors may deem necessary or expedient in relation to treasury shares, fractional entitlements or legal or practical problems under the laws of, or the requirements of any recognised regulatory body or any stock exchange in, any territory; and
 - (b) otherwise than pursuant to the authority contained in paragraph (a) above, up to an aggregate nominal amount of £15,430,

provided that this authority shall expire, unless sooner revoked or altered by the Company in a general meeting, at the earlier of the conclusion of the next annual general meeting of the Company to be held after the date of the passing of this resolution and 25 February 2014 save that the Company may before that expiry make an offer or agreement which would or might require equity securities to be allotted after that expiry and the directors may allot equity securities in pursuance of that offer or agreement as if the power conferred by this resolution had not expired.

Dated: 13 August 2012 By order of the Board Registered Office: Ugland House PO Box 309 Grand Cayman Cayman Islands KY1-1 104

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NOTES

- (a) The general meeting of the Company which took place on 5 July 2010 granted the authority to Directors to (i) allot equity securities; and (ii) allot equity securities as if the pre-emption provisions in the Articles did not apply to that allotment, up to a maximum nominal amount equal to 20 per cent. of the fully diluted issued share capital of the Company from time in order to allot equity securities in respect of the Marwyn Participation Option and the Management Participation Shares (as defined in the Articles). This authority is still effective as it expires 5 years from the date that the resolutions were passed.
- (b) In accordance with Regulation 41 of the Uncertificated Securities Regulations 2001, the Company gives notice that only those shareholders entered on the Company's register of members for certificated or uncertificated shares ("Register") at 2.00 pm on Sunday 23 September 2012 (the "Specified Time") will be entitled to attend or vote at the Annual General Meeting in respect of the number of shares registered in their name at that time. Changes to entries on the Register after the Specified Time will be disregarded in determining the rights of any person to attend or vote at the Annual General Meeting. Should the Annual General Meeting be adjourned to a time not more than 48 hours after the Specified Time, that time will also apply for the purpose of determining the entitlement of members to attend and vote and for the purpose of determining the number of votes they may cast at the adjourned Annual General Meeting. Should the Annual General Meeting be adjourned for a longer period, then to be so entitled, members must be entered on the Register at the time which is 48 hours before the time fixed for the adjourned Annual General Meeting, or if the Company gives notice of the adjourned Annual General Meeting, at the time specified in the notice.
- (c) If you are a member of the Company at the Specified Time, you may appoint a proxy to exercise all or any of your rights to attend, speak and vote at the Annual General Meeting . You can only appoint a proxy using the procedures set out in these notes and the notes to the proxy form.
- (d) A proxy does not need to be a member of the Company but must attend the Annual General Meeting to represent you. Details of how to appoint the Chairman of the Annual General Meeting or another person as your proxy using the proxy form are set out in the notes to the proxy form. If you wish your proxy to speak on your behalf at the Annual General Meeting you will need to appoint your own choice of proxy (not the Chairman) and give your instructions directly to them.
- (e) You may appoint more than one proxy provided each proxy is appointed to exercise rights attached to different shares but must attend the Annual General Meeting in person. You may not appoint more than one proxy to exercise rights attached to any one share. To appoint more than one proxy you may photocopy the proxy form. Please indicate the proxy holder's name and the number of shares in relation to which they are authorised to act as your proxy (which, in aggregate, should not exceed the number of shares held by you). Please indicate if the proxy instruction is one of multiple instructions being given. All forms must be signed and should be returned together in the same envelope.
- (f) For the Form of Proxy to be valid it must be completed and executed in accordance with the instructions printed on it and should be returned to the Registrar at Capita Registrars, Proxy Department, The Registry, 34 Beckenham Road, Beckenham, Kent, BR3 4TU as soon as possible and in any event to be received by the Registrar by not later than 2.00 p.m. on Sunday 23 September 2012 (being 48 hours prior to the Annual General Meeting). Completion and return of a Form of Proxy will not preclude a member from attending and voting in person at the Annual General Meeting.
- (g) For the Form of Direction to be valid it must be completed and executed in accordance with the instructions printed on it and should be returned to the Depository at Capita Registrars, Proxy Department, The Registry, 34 Beckenham Road, Beckenham, Kent, BR3 4TU as soon as possible and in any event by not later than 2.00 p.m. on Saturday 22 September 2012 (being 72 hours prior to the Annual General Meeting).

(h) If you are a holder of Depository Interests representing ordinary shares in the capital of the Company, Depository Interests may be voted through the CREST Proxy Voting Service in accordance with the procedures set out in the CREST User Manual. CREST personal members or other CREST sponsored members, and those CREST members who have appointed a voting service provider(s) should refer to their CREST sponsor or voting service provider(s), who will be able to take the appropriate action on their behalf.

CREST members who wish to appoint a proxy or proxies by utilising the CREST electronic proxy appointment service may do so for the Meeting and any adjournment(s) of it by using the procedures described in the CREST Manual (available from https://www.euroclear.com/site/public/EUI). CREST Personal Members or other CREST sponsored members, and those CREST members who have appointed a voting service provider(s), should refer to their CREST sponsor or voting service provider(s), who will be able to take the appropriate action on their behalf.

In order for a proxy appointment made by means of CREST to be valid, the appropriate CREST message (a CREST Proxy Instruction) must be properly authenticated in accordance with Euroclear UK & Ireland Limited's (EUI) specifications and must contain the information required for such instructions, as described in the CREST Manual. The message must be transmitted so as to be received by the issuer's agent (ID) by 2.00 p.m. on Saturday 22 September 2012. For this purpose, the time of receipt will be taken to be the time (as determined by the timestamp applied to the message by the CREST Applications Host) from which the issuer's agent is able to retrieve the message by enquiry to CREST in the manner prescribed by CREST.

CREST members and, where applicable, their CREST sponsors or voting service providers should note that EUI does not make available special procedures in CREST for any particular messages. Normal system timings and limitations will therefore apply in relation to the input of CREST Proxy Instructions. It is the responsibility of the CREST member concerned to take (or, if the CREST member is a CREST personal member or sponsored member or has appointed a voting service provider(s), to procure that his CREST sponsor or voting service provider(s) take(s)) such action as shall be necessary to ensure that a message is transmitted by means of the CREST system by any particular time. In this connection, CREST members and, where applicable, their CREST sponsors or voting service providers are referred, in particular, to those sections of the CREST Manual concerning practical limitations of the CREST system and timings.

The Company may treat as invalid a CREST Proxy Instruction in the circumstances set out in Regulation 35(5)(a) of the Uncertificated Securities Regulations 2001.

- (i) In the case of joint holders of shares, the vote of the senior who tenders the vote whether in person or by proxy will be accepted to the exclusion of the votes of the other joint holders and for this purpose seniority will be determined by the order in which names stand in the Register in respect of the joint holding. In the case of joint holders of Depository Interests, the Form of Direction may be signed by any of the holders but the names of all of them should be stated. The vote of the first named holder in the register of Depository Interests will be accepted to the exclusion of the votes of the other joint holders in respect of the joint holding.
- (j) Any corporation which is a member can appoint one or more corporate representatives who may exercise on its behalf all of its powers as a member provided that they do not do so in relation to the same shares. In order to attend and vote at the Annual General Meeting, a corporate representative must bring evidence of his authority.
- (k) A copy of this notice can be found at the Company's website: www.fulcrumutilityserviceslimited.co.uk.

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